

# MOVING INTO YOUR NEW PROPERTY & JOINING A COMMUNITY



So its finally time to move into your new home... all exciting stuff. We have some helpful tips and advice on the practical things to do to ensure your tenancy gets off to a great start. It's also a good time to consider the community that you are joining and how you can positively contribute, especially when we reflect on the last year, and the importance of supporting your neighbours and housemates.

## MOVING IN CHECK LIST

- ✓ **TAKE METER READINGS** - Give them to the energy supplier and accommodation provider as you don't want to pay for the previous tenant's bills and keep a record for yourself. Avoid costly estimated bills by taking monthly meter readings.
- ✓ **FIND OUT HOW TO TURN OFF THE GAS & WHERE THE ELECTRIC FUSE BOARD IS** - Just in case of an emergency and if the electric fuse trips.
- ✓ **FIND OUT WHERE THE STOPCOCK IS** - This is the mains water tap and is the off switch for all the water in your home and is usually under the kitchen sink - check with your accommodation provider. If a water pipe bursts you need to know how to switch it off.
- ✓ **CHECK THE INVENTORY** - This a list of the condition of all furniture, fixtures/fittings, usually supplied by the accommodation provider. Check it, make amends and return it. If one isn't provided you can produce your own. Also take dated photos of any disrepair or damage, however minor and send to your provider.
- ✓ **READ THE BOILER & APPLIANCE MANUALS** Find out how to work everything, as you don't want to cause any damage. If the manuals are missing, ask your provider for a copy.
- ✓ **TV LICENCE** - You must have one to watch or record programmes as they're being shown on TV or live on an online TV service. Including if you download or watch BBC programmes on iPlayer - live, catch up or on demand and applies no matter what device you use.
- ✓ **FIRE SAFETY** - Plan an escape route and a backup route. Make sure exits are always kept clear and keys are where they can be easily found, but not left in doors as this can attract burglars.

## INTRODUCE YOURSELF

HELLO!

HI!

Say hi to your new neighbours - it's a great way to start on a positive with those living around you. Go along to residents' meetings - your university and students' unions attend the meetings and would welcome your input and support.

## BEING A CONSIDERATE NEIGHBOUR & HOUSEMATE

When moving into a residential community you need to be mindful of the responsibilities that you have both as a tenant and as a neighbour. Those living close-by maybe elderly, families with young children or have different work patterns to you. How we do things in our everyday life and the impact of our actions on others is an important factor when moving into your community.

## TIPS FOR KEEPING NOISE DOWN

- When heading home especially after a night out, remember to be quiet and considerate.
- At all times make sure your TV and music volume are low or use headphones. If you can hear it from another room it's too loud.
- Close windows and doors at night so noise doesn't carry.
- Turn bass down on music speakers and Alexa devices and position them away from adjoining walls.
- When using your garden/outdoor space be aware of how much noise you are making. Chatting and music will disturb your neighbours.
- Don't let gatherings get out of control and spill onto the street.

## NOISE & ANTISOCIAL BEHAVIOUR - RAISING CONCERNS

If you are being impacted by noise or antisocial behaviour, you can reach out to your university's Off Campus Student Co-ordinator [community@liverpool.ac.uk](mailto:community@liverpool.ac.uk) or your students' union. You can also report incidences to Liverpool City Council [www.liverpool.gov.uk/environmental-problems](http://www.liverpool.gov.uk/environmental-problems)



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# REMEMBER TO...

## FIND A GP & DENTIST



Make sure you're registered with a local GP and dentist. It's quick and easy to do online. Enter your postcode to find your nearest GP.

Even if you have registered since coming to Liverpool, you may have to register with a new GP if you move to another area of the city, so it's best to check.

[www.nhs.uk/service-search](http://www.nhs.uk/service-search)

## REGISTER TO VOTE

Have your Say!

Register to vote in the local elections and have your say about key decisions that could affect you.

The process to register is simple, and only takes 2 minutes online.



You can register at both your term time and home address.



[www.gov.uk/register-to-vote](http://www.gov.uk/register-to-vote)

## PUT THE BIN OUT & RECYCLE



All non-recyclable waste should be placed in the purple bin.



Recyclable items including paper, glass, cardboard, plastic bottles, tins and cans should be put in the blue bin.

If you live in halls or an apartment block then waste should be disposed of in the bins provided in the communal bin area.

**£20** is the cost you will have to pay to replace a lost purple bin!

Some properties don't have the space for a wheelie bin (e.g. narrow terraced housing), and you will need to put your waste into **black plastic bin bags**, and recyclables into a **special box** for collection.

Collection and waste information:

[www.liverpool.gov.uk/bins-and-recycling/](http://www.liverpool.gov.uk/bins-and-recycling/)

Rubbish attracts rats and other vermin so make sure bins are put out at the right time and place. Store them away between collection days to prevent them getting lost or stolen.

# NOW LOCK THE DOOR!



DON'T GIVE BURGLARS AN EASY WAY INTO YOUR HOME - LOCK ALL EXTERNAL DOORS, EVEN WHEN YOU ARE IN

# THIEVES OPERATE DAY & NIGHT



# NOW SECURE THE WINDOW!

